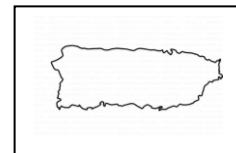


Hepatitis C: State of Medicaid Access Report Card

Puerto Rico



Grade	Recommendations to Improve Patient Access
B	<ul style="list-style-type: none"> Remove prior authorization for HCV treatment. Remove additional restrictions described below.

State Overview

As of August 2021, 1,500,000 individuals were enrolled in Medicaid and CHIP.¹ The Puerto Rico Department of Health is a single state agency, which has a cooperative agreement with the *Administración de Seguros Salud de Puerto Rico* (ASES),² called *El Plan de Salud VITAL* (VITAL Health Plan).³ ASES implements and administers the island-wide health insurance system and contracts with four managed care organizations (MCOs)⁴: First Medical Health Plan, MMM Multi Health, Plan de Salud Menonita, and Triple-S Salud.⁵

Mavyret is the preferred regimen for Puerto Rico’s Medicaid program.⁶

Deductions		Policy				
Prior Authorization	-8	Prior authorization is required for preferred HCV treatment regimens. ⁷				
Fibrosis Restrictions		Puerto Rico Medicaid does not impose fibrosis restrictions. ⁸				
Substance Use Restrictions		Puerto Rico Medicaid does not appear to impose substance use restrictions. However, the clinical criteria document does note that for patients with a history of substance use, it is “ <i>recommended</i> that the patient be counseled and <i>recommended</i> to seek help for the management of his/her dependence. If the patient agrees, then help him/her with referral for management of his/her dependence.” ⁹				
Prescriber Restrictions		Puerto Rico Medicaid does not impose prescriber restrictions for most patients. ¹⁰ Prescription by a specialist is still required for patients with certain specific “complications such as advanced liver disease, compensated cirrhosis, hepatitis B concomitant, severe renal impairment/end stage renal disease or HIV.” ¹¹				
Retreatment Restrictions		Puerto Rico Medicaid does not appear to impose retreatment restrictions. ¹²				
Access in Managed Care		First Medical Health Plan, MMM Multi Health, Plan de Salud Menonita, and Triple-S Salud appear to impose the same requirements as FFS. ¹³				
Additional Restrictions	-4	Puerto Rico Medicaid imposes additional restrictions as follows ¹⁴ : <ul style="list-style-type: none"> Restricts coverage for people with “severe disease states or medical conditions which significantly impede compliance with treatment.” For patients with compensated cirrhosis, prescriptions must be written by a specialist. 				
Total Deductions	-12	<table border="1" style="width: 100%; text-align: center;"> <tr> <td>Total Score [100-Deductions]</td> <td style="background-color: #1a3d4d; color: white;">Grade</td> </tr> <tr> <td>88</td> <td style="background-color: #1a3d4d; color: white;">B</td> </tr> </table>	Total Score [100-Deductions]	Grade	88	B
Total Score [100-Deductions]	Grade					
88	B					

Contact Your State Officials

Medicaid Office¹⁵: Departamento de Salud Programa Medicaid

Departamento de Salud, P.O. Box 70184, San Juan, PR 00936, Telephone: (787)-765-2929; Email Address: prmedicaid@salud.pr.gov

Administración de Seguros Salud de Puerto Rico¹⁶: Milagros Soto Mejia, Director of Clinical Operations

Centro Medico Norte, Calle Periferal Interior, Bo. Monacillos Rio Piedras, PR, Telephone: (787)-474-3300; Email: msoto@asespr.org

Key Sources¹⁷

Clinical Criteria: [ASES, Glecaprevir and Pibrentasvir \(Mavyret\) Clinical Criteria \(Jun. 2023\)](#)

Prior Authorization Form: [ASES, Glecaprevir and Pibrentasvir \(Mavyret\) PA Form \(Jun. 2023\)](#)

¹ Centers for Medicare & Medicaid Services, Quality of Care in Puerto Rico, <https://perma.cc/8TZQ-MKTN>.

² Centers for Medicare & Medicaid Services, Quality of Care in Puerto Rico, <https://perma.cc/8TZQ-MKTN>.

³ Managed Care in Puerto Rico, <https://perma.cc/9X98-BH4V>.

⁴ Managed Care in Puerto Rico, <https://perma.cc/9X98-BH4V>.

⁵ Managed Care in Puerto Rico, <https://perma.cc/9X98-BH4V>.

⁶ Clinical Criteria.

⁷ Clinical Criteria.

⁸ Clinical Criteria.

⁹ Clinical Criteria.

¹⁰ Clinical Criteria.

¹¹ Clinical Criteria.

¹² Clinical Criteria.

¹³ Clinical Criteria.

¹⁴ Prior Authorization Form.

¹⁵ Department of Health PR, Contact Us, <https://perma.cc/TYE5-MZ2D>.

¹⁶ Department of Health PR, Directory of Facilities, Secretariat, Offices and Programs, <https://perma.cc/6VQA-9LVY>.

¹⁷ The clinical criteria and prior authorization forms may be accessed from the following landing page, Puerto Rico Health Insurance Administration, Protocolos Clínicos de Medicamentos, <https://perma.cc/5CJH-DP4A>.