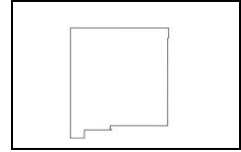


# Hepatitis C: State of Medicaid Access Report Card

## New Mexico



Grade	Recommendations to Improve Patient Access
A+	<ul style="list-style-type: none"><li>Continue to ensure broad access to HCV treatment.</li></ul>

### State Overview

As of August 2022, 690,503 individuals were enrolled in Medicaid and CHIP.<sup>1</sup> It is estimated that as of 2016, 26,700 people were living with HCV in New Mexico.<sup>2</sup> New Mexico Medicaid, also called “Turquoise Care,” operates a fee-for-service (FFS) program and contracts with managed care organizations (MCOs). Most beneficiaries, 92 percent, are enrolled in an MCO and the remaining 8 percent participate in FFS or other programs.<sup>3</sup> New Mexico Medicaid contracts with four MCOs: BlueCross BlueShield of New Mexico (BCBS), Molina Healthcare of New Mexico (Molina), Presbyterian Health Plan (Presbyterian), and United Healthcare Community Plan (United).<sup>4</sup>

New Mexico does not currently have a uniform Preferred Drug List. However, the Health Care Authority will implement a statewide Preferred Drug List for Medicaid members in 2026.<sup>5</sup>

Deductions		Policy
Prior Authorization		Prior authorization is not required for Mavyret or Epclusa. <sup>6</sup>
Fibrosis Restrictions		New Mexico Medicaid does not impose fibrosis restrictions. <sup>7</sup>
Substance Use Restrictions		New Mexico Medicaid does not impose substance use restrictions. <sup>8</sup>
Prescriber Restrictions		New Mexico Medicaid does not impose prescriber restrictions. <sup>9</sup>
Retreatment Restrictions		New Mexico Medicaid does not impose retreatment restrictions. <sup>10</sup>
Access in Managed Care		BCBS, <sup>11</sup> Molina, <sup>12</sup> Presbyterian, <sup>13</sup> and United <sup>14</sup> impose the same requirements as FFS.
Additional Restrictions		New Mexico Medicaid does not appear to impose additional restrictions. <sup>15</sup>
<b>Total Deductions</b> 0	<b>Total Score [100-Deductions]</b> 100	
		<b>Grade</b> A+

### Contact Your State Officials

**Medicaid Office<sup>16</sup>: Alanna Dancis, Acting Medicaid Director, Medical Assistance Division, New Mexico Human Services Department**

P.O. Box 2348, Santa Fe, NM, 87504-2348. Telephone: (505) 827-3100; Consolidated Customer Service Center: (800) 283-4465; Providers: (800) 299-7304; E-mail Address: MADInfo.HSD@state.nm.us

### Key Sources

**Managed Care Policy Manual, Section 20: Pharmacy:** [Treatment Guidance for Chronic HCV Infection \(Jul. 1, 2024\)](#)

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- <sup>1</sup> Centers for Medicare & Medicaid Services, Medicaid & CHIP in New Mexico, <https://www.medicaid.gov/state-overviews/stateprofile.html?state=new%20mexico>.
- <sup>2</sup> HepVu, Local Data: New Mexico State Profile, <https://perma.cc/Y2GL-K4RW>.
- <sup>3</sup> Kaiser Family Foundation, Share of Medicaid Population Covered Under Different Delivery Systems (July 1, 2022), <https://perma.cc/EMN8-QR8B>.
- <sup>4</sup> New Mexico Human Services Department, Turquoise Care Overview, <https://perma.cc/VG2G-6HJ9>.
- <sup>5</sup> New Mexico Health Care Authority, <https://www.hca.nm.gov/preferred-drug-list/>.
- <sup>6</sup> New Mexico Managed Care Policy Manual.
- <sup>7</sup> New Mexico Managed Care Policy Manual.
- <sup>8</sup> New Mexico Managed Care Policy Manual.
- <sup>9</sup> New Mexico Managed Care Policy Manual.
- <sup>10</sup> New Mexico Managed Care Policy Manual.
- <sup>11</sup> BlueCross BlueShield of New Mexico, Drug List Formulary (October 2025), <https://www.bcbsnm.com/turquoise-care/pdf/tc-drug-list-nm.pdf>.
- <sup>12</sup> Molina Healthcare, Preferred Drug List (Oct. 1, 2025), [https://fm.formularynavigator.com/FBO/247/Medicaid\\_PDF\\_NM\\_MCD.pdf](https://fm.formularynavigator.com/FBO/247/Medicaid_PDF_NM_MCD.pdf).
- <sup>13</sup> Presbyterian Health Plan, Formulary (November 1, 2025), [https://onbaseext.phs.org/PEL/DisplayDocument?ContentID=PEL\\_00175507](https://onbaseext.phs.org/PEL/DisplayDocument?ContentID=PEL_00175507).
- <sup>14</sup> United Healthcare Community Plan, Preferred Drug List (October 1, 2025), <https://www.uhcprovider.com/content/dam/provider/docs/public/commplan/nm/pharmacy/NM-UHCCP-PDL.pdf>.
- <sup>15</sup> New Mexico Health Care Authority, Medical Assistance Program Manual Supplement Number 24-06, Repeal of Hepatitis C Virus (HCV) Checklist (May 14, 2024), <https://www.hca.nm.gov/wp-content/uploads/24-06-Supplement-Repeal-of-Hepatitis-C-Checklist.pdf>.
- <sup>16</sup> New Mexico Human Services Department, About the Department, [https://www.hsd.state.nm.us/about\\_the\\_department/medical\\_assistance\\_division/](https://www.hsd.state.nm.us/about_the_department/medical_assistance_division/).