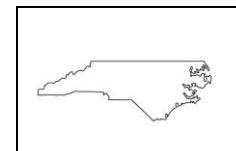


Hepatitis C: State of Medicaid Access Report Card

North Carolina



Grade	Recommendations to Improve Patient Access
A+	<ul style="list-style-type: none"> Continue to ensure broad access to HCV treatment.

State Overview

As of August 2025, 2,869,007 individuals were enrolled in Medicaid and CHIP in North Carolina.¹ It is estimated that as of 2016, 66,400 people were living with HCV in North Carolina.² North Carolina operates a fee-for-service (FFS) program and contracts with managed care organizations (MCOs). As of 2022, 61% of beneficiaries are enrolled in an MCO.³ North Carolina Medicaid contracts with 5 MCOs: AmeriHealth Caritas North Carolina, Inc. (AmeriHealth), Carolina Complete Health (Carolina Complete Health), Healthy Blue of North Carolina (Blue Cross Blue Shield), UnitedHealthcare Community Plan of North Carolina (UnitedHealthcare), and WellCare of North Carolina (WellCare).⁴

The North Carolina Medicaid Preferred Drug List includes Mavyret, sofosbuvir/velpatasvir, and Vosevi.⁵

Deductions		Policy
Prior Authorization		Effective October 2023, prior authorization is not required for Mavyret and sofosbuvir/velpatasvir. ⁶
Fibrosis Restrictions		North Carolina Medicaid does not impose fibrosis restrictions. ⁷
Substance Use Restrictions		North Carolina Medicaid does not impose substance use restrictions. ⁸
Prescriber Restrictions		North Carolina Medicaid does not impose prescriber restrictions. ⁹
Retreatment Restrictions		North Carolina Medicaid does not impose retreatment restrictions. ¹⁰
Access in Managed Care		All MCOs (AmeriHealth, ¹¹ Carolina Complete Health, ¹² Healthy Blue of North Carolina, ¹³ UnitedHealthcare of North Carolina, ¹⁴ and WellCare of North Carolina ¹⁵) appear to impose the same requirements as FFS by linking to the NC DHHS Preferred Drug List and Clinical Coverage Policies. While they do link to the current PDL and appear to impose no greater requirements than FFS, Carolina Complete Health ¹⁶ and United Healthcare ¹⁷ continue to publish outdated prior authorization forms for Mavyret and sofosbuvir/velpatasvir on their websites.
Additional Restrictions		North Carolina Medicaid does not impose additional restrictions. ¹⁸
Total Deductions	Total Score [100-Deductions]	Grade
-0	100	A+

Contact Your State Officials

Medicaid Office¹⁹: Jay Ludlam, Deputy Secretary, NC Medicaid, North Carolina Department of Health and Human Services
 1985 Umstead Drive, 2501 Mail Service Center, Raleigh, NC 27699-2501; Telephone: 919-527-7000; Email Address: Jay.Ludlam@dhhs.nc.gov

NCTracks²⁰: CSRA Call Center
 PO Box 300009, Raleigh, NC 27622-8009; Telephone: 800-688-6696; Email Address: NCTracksprovider@nctracks.com

Key Sources

Preferred Drug List: [North Carolina Medicaid Preferred Drug List \(Nov. 1, 2025\)](#)

Clinical Criteria: [NC Division of Medical Assistance Outpatient Pharmacy Prior Approval Criteria, Hepatitis C \(Oct. 20, 2023\)](#)

¹ Centers for Medicare & Medicaid Services, Medicaid & CHIP in North Carolina, <https://www.medicaid.gov/state-overviews/stateprofile.html?state=north-carolina>

² HepVu, Local Data: North Carolina State Profile, <https://map.hepvu.org/profiles/state/north-carolina/overview#H0-1-Populations>

³ Kaiser Family Foundation, Total Medicaid MCO enrollment (July 1, 2022), <https://perma.cc/CFR8-4AQ2>.

⁴ North Carolina Medicaid, Health Plans, Health Plans | NC Medicaid.

⁵ Preferred Drug List.

⁶ Preferred Drug List.

⁷ Clinical Criteria.

⁸ Clinical Criteria.

⁹ Clinical Criteria.

¹⁰ Clinical Criteria.

¹¹ AmeriHealth, Preferred Drug List (Oct. 1, 2023), <https://perma.cc/D39K-ZAKT>; see also Pharmacy Request for Prior Approval, Hepatitis C, <https://perma.cc/ANF5-R9YN>.

¹² Carolina Complete Health, Outpatient Pharmacy Benefit: Preferred Drug List, <https://perma.cc/VQW6-9NG4>.

¹³ Healthy Blue NC, Preferred Drug List (Jan. 5, 2024), <https://perma.cc/3YCW-GRE4>.

¹⁴ United Healthcare Community Plan of North Carolina, Preferred Drug List, <https://perma.cc/5GQV-HA77>.

¹⁵ WellCare, Pharmacy Services, <https://perma.cc/SZ7X-RH8L>

¹⁶ Carolina Complete Health, Prior Authorization Form, <https://perma.cc/TC5S-T9UT>.

¹⁷ United Healthcare Community Plan of North Carolina, Prior Authorization Forms, <https://perma.cc/6HE8-ART7>.

¹⁸ Clinical Criteria.

¹⁹ North Carolina Department of Health and Human Services, Leadership, <https://perma.cc/93MA-KCL4>.

²⁰ NCTracks, Pharmacy Services: Contact, <https://www.nctracks.nc.gov/publicPortal/provider/loadContactUs.action>.